

Privilege Saver Specific Terms Changes

We're making some changes to the Specific Terms of our Privilege Saver account, which will be automatically effective on **16 September 2025**. These changes will happen automatically, **you do not need to do anything**.

What are the changes?

We've changed some wording in **Conditions 1.3 and 1.4** to clarify how you can use your account in **Conditions 1.3 and 1.4** depending on if your account is a **passbook-based** or a **statement-based** account.

Effective date	Account name	Existing term/condition	New term/condition
16 September 2025	Privilege Saver	<p>1.3 There is a passbook-based version and a statement-based version of this account. We describe accounts that have passbooks as 'passbook-based'. We describe accounts that do not have passbooks as 'statement-based'.</p> <p>1.4 A passbook-based account may be operated in branch, by post, by telephone or online.</p> <p>A statement-based account may be operated by post, by telephone or online. In addition, you may be able to make deposits of cash or cheque into a statement-based account in branch.</p>	<p>1.3 There is a passbook-based version and a statement-based version of this account.</p> <p>1.4 A passbook-based account may be operated in branch, by post, by telephone or online.</p> <p>A statement-based account may be operated by post, by telephone or online. In addition, you may be able to make deposits of cash or cheque into a statement-based account in branch.</p> <p>If you have a passbook for your statement-based account, you may also operate this account in branch.</p>

All other terms/conditions will remain unchanged.



You can view a full copy of your updated Specific Terms by scanning the QR code, asking us for a copy in branch, or visiting our website <https://www.coventrybuildingsociety.co.uk/content/dam/cbs/member/pdfs/savings/terms-and-conditions/privilege-saver-table-of-changes.pdf>. You can request a copy of your updated Specific Terms at any time by contacting us.

For more information, ask us in branch, visit our website [thecoventry.co.uk](https://www.coventry.co.uk), call us on **0800 121 8899** Monday to Friday 8am-7pm or Saturday 9am-2pm, or pop into a branch. Calls to 0800 numbers are free from the UK. Calls may be monitored or recorded to help improve our service and as a record of our conversation.