



Fixed Rate ISA (170)

30.09.2023

Cash ISA - At a glance



The Financial Conduct Authority is a financial services regulator. It requires us, Coventry Building Society, to give you this important information to help you decide whether our Fixed Rate ISA (170) 30.09.2023 is right for you. You should read this document carefully so that you understand what you're buying, and then keep it safe for future reference.

Fixed Rate ISA (170) 30.09.2023

Do you want a competitive tax-free fixed rate of interest? Can you put away a lump sum until the end of 30 September 2023? We've designed this ISA for your current annual ISA Allowance and/or some or all of your previous years' ISA savings.

Summary box

Account name Fixed Rate ISA (170) 30.09.2023

What is the interest rate?

	Annual interest (fixed)	Monthly interest (fixed)	
Balance	Tax-free p.a./AER*	AER	Tax-free p.a.
£0.01 plus	1.50%	1.50%	1.49%

The interest rate is fixed until 30 September 2023.

We calculate the interest daily and pay it annually at the end of 30 September, or monthly, at the end of the last day of each month.

Annual interest can be added to the account or paid into another suitable account. Monthly interest must be paid into another suitable account.

Can Coventry Building Society change the interest rate?

The interest rate is **fixed**.

No matter what happens to interest rates generally, we won't change the rate for this account until it matures at the end of 30 September 2023.

What would the estimated balance be after 17 months based on a £1,000 deposit?

£1,021.38

This would be the balance after 17 months if £1,000 was paid in on 1 May 2022, all interest was paid back into the account, and no money was taken out or paid in.

This illustration is just an example to help you compare accounts. It does not take into account any individual circumstances.

How do I open and manage my account?

How to open and manage

- Visit thecoventry.co.uk
- Call 0800 121 8899
- By post
- At a branch (please check opening hours on our website first)
- You must be aged 16 or over and a UK resident to open this statement-based account

How to put money into your account

You may pay in up to your annual ISA allowance for the current tax year. You won't be able to pay in more money in future tax years.

You may pay in money to this account, up to your annual ISA allowance, depending on how much money you have already paid into other types of ISA (e.g. stocks and shares).

- Pay in cash or cheques in a branch (please check branch opening hours on our website first)
- Post us a cheque
- Set up transfers from an account with another bank or building society or another

account with us. To do this you will need the last 8 digits of your account number and sort code 40-63-01

- You can also transfer in current and/or previous years' ISA savings using an ISA transfer. If you're transferring in your current year's savings then you must transfer all of it
- This is a limited issue ISA and you have a limited time to pay in. We must receive the first payment into the account, and any other payments in (including ISA transfer instructions) within 14 calendar days of us accepting your application, or while the account is still open to new investors, whichever is longer
- The minimum balance is £1

Can I withdraw money?

You can't take out part of the money

- After the 14 day 'cancellation period' (see overleaf), you can't dip into your money before 30 September 2023
- You can close or transfer the ISA before 30 September 2023, but we charge you the equivalent to 120 days' interest on the account balance

You can close the ISA and keep the money tax-free by moving the money to another ISA with us or another provider, using an ISA transfer. You can also move the money to another Coventry Building Society account, or to your Named Bank Account, but in that case it will lose its tax-free status.

What happens when the ISA's fixed period ends (matures)

This Fixed Rate ISA (170) will mature at the end of 30 September 2023.

We'll write to you at least 14 days before this to let you know how you can re-invest your savings with us, take out some or all of your money or arrange an ISA transfer out of the account. There will be a default option – another ISA with us. The length of the fixed ISA will either be shorter, the same or no more than six months longer than the duration of your current fixed ISA, and options to take money out will be no more restrictive than those offered by your original account.

At maturity, the money in this account will be automatically re-invested into the default option unless you have asked us to do something else with it. However, you'll have the option to take money out or even close your new ISA, without being charged within 21 days after the end of your fixed period.

Additional information

Fixed Rate ISA (170) is not a flexible ISA

After you've opened the account, we won't contact you to let you know when it closes to new investors. To find out if it's still available, please contact us.

Interest on ISAs is paid tax-free, that is without tax deducted. ISAs are a savings scheme initiated by the Government and are subject to change by them. For example the favourable tax treatment may not be maintained.

*AER stands for Annual Equivalent Rate and illustrates what the interest rate would be if interest was paid and added each year.

For full details, please see the Specific Terms for Fixed Rate ISA (170) and our Saving Accounts Terms and Conditions.

We can also send you this leaflet in large print, Braille or on audio CD. Call us on **0800 121 8899** and we'll be happy to help.

How to keep track of your account

We'll issue you with a statement within a month of any money leaving your account. But don't worry, we'll never send you more than one statement a month. You can receive your statements by post. Or, if you use Online Services, you can go paperless and we'll send you reminders to view your statements.

If you change your mind

You have a 14 day cancellation period after you make your first payment into a Fixed Rate ISA (170). If you wish, you may change your mind and close the account within 14 days without notice, charge or loss of interest.

To do this, call us on 0800 121 8899 or write to us at Oakfield House, PO Box 600, Binley Business Park, Coventry CV3 9YR.

If you do close the account within the 14 days, it will be treated as if this ISA was never opened, so you'd still be able to pay some/all of your annual ISA allowance into another cash ISA in the same tax year.

Not sure what to do?

We're keen to help you make the right choice – have a chat with our specialists by calling 0800 121 8899. You can also find more information on our website: thecoventry.co.uk

If you're not happy with our service

Please let us know. We take care to deal with problems quickly, thoroughly and fairly. You can ask us for a copy of our leaflet 'What to do if you have a complaint' which explains the steps we follow when someone reports a problem. If you're still not satisfied when we've finished our complaints procedure, you can take your complaint to the Financial Ombudsman Service. For more information about the Ombudsman Service, visit their website: financial-ombudsman.org.uk

Your savings are protected

Your eligible deposits held by a UK establishment of Coventry Building Society are protected up to a total of £85,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme.

Any deposits you hold above the limit are unlikely to be covered.

Please ask us for further information or visit www.fscs.org.uk



Protected

Your savings are in expert hands

Competitive rates and expert customer service

From the little things to the life-changing, we make it all add up.

We're quick

Phone and you'll speak to us in just under a minute.*

And open

We show competitor's rates next to our own.

And trusted

More than two million people choose us.

* In 2021 from June to December, our average call waiting time was 49 seconds.

2021 award
Fairer Finance
Gold Ribbon for
Savings



2021 achievement
Which?
Recommended
Provider for Savings



2021 achievement
Fairer Finance
Clear and simple
terms and conditions



It all adds up to something
All together, better



Coventry Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority (www.fca.org.uk) and the Prudential Regulation Authority (firm reference number 150892).

The information in this leaflet is provided for your information only and should not be taken as advice. Legally binding terms and conditions can be found in the Specific Terms for Fixed Rate ISA (170) and our Saving Accounts Terms and Conditions. For more information, speak to our specialists at any branch or by telephone.

Our Customer Service Centre is open Monday to Friday 8am-7pm and Saturday 9am-2pm.

Calls to 0800 numbers are free when made from the UK. You may be charged for calls to all other numbers, please contact your service provider for further details. We may monitor, record, store and use telephone calls to help improve our service and as a record of our conversation.

Information correct at time of going to print (April 2022).

Coventry Building Society.
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Contact us

 **At a branch**
For details of our opening hours visit thecoventry.co.uk

 **Online**
thecoventry.co.uk

 **By phone**
0800 121 8899

 **By post**
Economic House, PO Box 9,
High Street, Coventry CV1 5QN.