



Easy Access (Online) (5)

At a glance



This leaflet contains information about Easy Access (Online) (5) to help you compare it with other accounts and decide whether it's right for you. Please read this carefully and then keep it safe for future reference.

Easy Access (Online) (5)

Easy Access (Online) (5) is an online savings account designed to help you build up your savings and allow you access to your money when you need it. There are plenty of ways to pay in and when you want to take money out, simply log into Online Services and transfer to your Named Bank Account or another Coventry Building Society Account.

Summary box

Account name Easy Access (Online) (5)

What is the interest rate?

	Annual interest (variable)	Monthly interest (variable)	
Balance	AER*/Gross p.a.	AER	Gross p.a.
£0.01 plus	3.40%	3.40%	3.35%

We calculate the interest daily and pay it annually, on the anniversary of the date you opened the account, or monthly, at the end of the last day of each month. Interest can be added to the account or paid into another suitable account.

Can Coventry Building Society change the interest rate?

The interest rate is **variable**, so it can go up or down at any time.

For more details about why we may change the rate, as well as how and when we'll let you know, see our Saving Accounts Terms and Conditions booklet (section 4).

What would the estimated balance be after 12 months based on a £1,000 deposit?

£1,034.00

This would be the balance after 12 months if £1,000 was paid in, all interest was paid back into the account annually, there was no change to the interest rate and no money was taken out or paid in.

This illustration is just an example to help you compare accounts. It does not take into account any individual circumstances.

How do I open and manage my account?

How to open and manage

- Visit thecoventry.co.uk

When you apply for the account, you must provide us with a valid email address for each account holder

How to put money into your account

- Pay in cash or cheques in a branch
- Post us a cheque
- Set up transfers from an account with another bank or building society or another account with us. To do this you will need the last 8 digits of

- your account number and sort code 40-63-01
- You must be aged 16 or over
- The minimum balance is £1
- The maximum balance is £250,000

Can I withdraw money?

This is an **easy access** account. You can take money out whenever you wish by logging into Online Services.

How to take money out of your account

- Ask for a transfer to another Coventry Building Society account or to your Named Bank Account.

Additional information

This account is a limited issue, so we may stop accepting applications at any time.

We pay your interest gross. The gross rate is the interest payable before the deduction of tax.

*AER stands for Annual Equivalent Rate and illustrates what the interest rate would be if interest was paid and added each year.

For full details, please see the Specific Terms for Easy Access (Online) (5) and our Saving Accounts Terms and Conditions.

We can also send you this leaflet in large print, Braille or on audio CD. Call us on **0800 121 8899** and we'll be happy to help.

How to keep track of your account

We'll email you within a month of any money leaving your account, to let you know that your statement is ready to download.

You can still ask for a statement at any time. Just pop into a branch or call us and we'll send you one by post.

If you change your mind

If you open an Easy Access (Online) (5) and then change your mind, you can close it anytime. To close the account, simply log into Online Services and select 'Close my Account'.

Not sure what to do?

We're keen to help you make the right choice – have a chat with our specialists at any branch or by calling 0800 121 8899. You can also find more information on our website:

[thecoventry.co.uk](https://www.thecoventry.co.uk)



If you're not happy with our service

Please let us know. We take care to deal with problems quickly, thoroughly and fairly. You can ask us for a copy of our leaflet 'What to do if you have a complaint' which explains the steps we follow when someone reports a problem. If you're still not satisfied when we've finished our complaints procedure, you can take your complaint to the Financial Ombudsman Service. For more information about the Ombudsman Service, visit their website: financial-ombudsman.org.uk



Your savings are protected

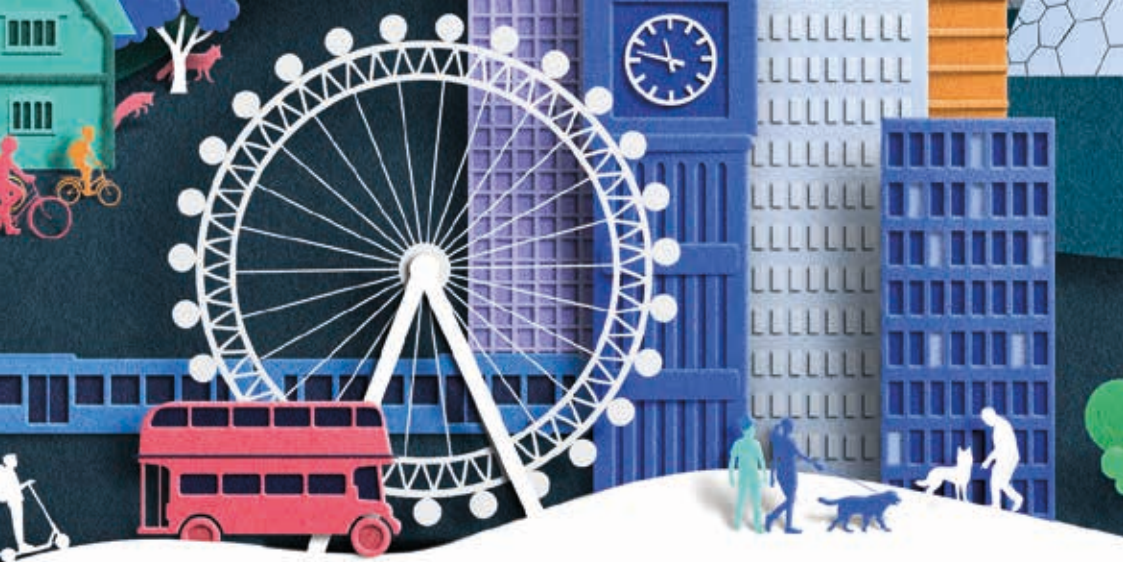
Your eligible deposits held by a UK establishment of Coventry Building Society are protected up to a total of £85,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme.

Any deposits you hold above the limit are unlikely to be covered.

Please ask us for further information or visit www.fscs.org.uk



Protected



Coventry Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority (www.fca.org.uk) and the Prudential Regulation Authority (firm reference number 150892).

The information in this leaflet is provided for your information only and should not be taken as advice. Legally binding terms and conditions can be found in the Specific Terms for Easy Access (Online) (5) and our Saving Accounts Terms and Conditions. For more information, speak to our specialists at any branch or by telephone.

Our Customer Service Centre is open Monday to Friday 8am–7pm and Saturday 9am–2pm.

Calls to 0800 numbers are free when made from the UK. You may be charged for calls to all other numbers, please contact your service provider for further details. We may monitor, record, store and use telephone calls to help improve our service and as a record of our conversation.

Information correct at time of going to print (August 2023).

Coventry Building Society. Principal Office: Coventry House, Harry Weston Road, Binley, Coventry, West Midlands CV3 2TQ.

Contact us

 **At a branch**
For details of our opening hours visit thecoventry.co.uk

 **Online**
thecoventry.co.uk

 **By phone**
0800 121 8899

 **By post**
Oakfield House, PO Box 600,
Binley, Coventry CV3 9YR.